## Blue Ocean and COVID-19 (Coronavirus) UPDATE March 24, 2020

We want to continue to provide a SAFE recreational opportunity for our members and guests.

Pressure is mounting from various sources to close the golf course:

British Columbia Golf Golf Canada GolfBC Federal Government and Governments of Ontario and Quebec.

The Golf Course and Driving Range remain open until further notice. We are following Regional, Provincial and National news hourly, and reassessing/enhancing distancing and safety measures regularly.

We encourage you to do your part to "flatten the curve" and STAY AT HOME. Every time you stay at home, you lower the risk of transmission.

Enhanced safety measures enacted since the last update:

- Front 9 washrooms will be closed and locked effective Tuesday morning March 24<sup>th</sup>.
- Power cart rentals will be single ridership. Exceptions may be granted for family members playing together. Preference will be given to season pass holders, and those with mobility issues. Shortages may occur in the afternoons, regardless of pre-booking.
- Power carts are being thoroughly bleach-wiped between rentals.
- Pull cart handles are being thoroughly bleach-wiped between rentals.
- Modified putting cups "Cup Up" so ball does not fall in the hole, and there is no need to touch the pin. Pins being bleach-wiped daily.
- Online payment is not yet available, but you may pre-pay for your visit over the phone if you would like to avoid entering the golf shop.
- Cancelled our sold-out Junior Spring Break Camp and refunded all entry fees.
- Cancelled any "Shotgun Starts" through April 30.

Thank you for everyone's understanding on the "3 advance tee time bookings in one week" restriction from March 20 below. If you would like to play more than 3 times per week, we'll allow last-minute booking by phone, within 2 hours of the time you'd like to play.

Thank you for your increased efforts that we have noticed to book in advance, cancel if you are not coming and amend bookings if one or more players are not coming. A reminder that WALK-IN BOOKINGS WILL NOT BE ACCOMODATED.

Thank you to the Golf Shop and Maintenance teams, without whose willing participation, we would be unable to operate.

Please stay away if you've travelled or if you're unwell, keep your distance while playing and be safe out there!

## Blue Ocean and COVID-19 (Coronavirus) UPDATE March 20, 2020 Version 1.2

We want to continue to provide a SAFE recreational opportunity for our members and guests.

The Blue Ocean Bar and Grill is closed until further notice.

We encourage you to do your part to "<u>flatten the curve</u>" and STAY AT HOME. Every time you stay at home, you lower the risk of <u>transmission</u>.

Please educate yourself on both the <u>gravity</u> of our present situation, and the opportunity we have to slow the spread of the virus.

If golf is your chosen activity, the driving range and golf course remain open, with the following amendments to regular procedure:

- In order to comply with Provincial <u>Class Order 1157407</u>, we are reducing the number of tee times available to limit attendance on our property to 50 players at any one time.
- ALL TEE TIMES MUST BE MADE IN ADVANCE effective immediately.
- WALK-IN BOOKINGS WILL NOT BE ACCOMMODATED.
- Book online at <u>www.blueoceangolf.ca</u> OR call us at (604) 885-2700 x.1
- PLEASE CALL TO CANCEL TEE TIMES IF YOU ARE NOT COMING.
- PLEASE CALL TO AMEND BOOKINGS (example: 3 players, not 4) so we can accommodate as many as possible.
- RENTAL CLUBS WILL NOT BE AVAILABLE.
- CASH TRANSACTIONS ARE NOT ALLOWED. Credit or Debit only please.
- We are enforcing strict PHYSICAL DISTANCING procedures in the golf shop. No more than 4 guests in the golf shop at any one time. Please follow signs and borders to maintain 2m (6') between yourself and other guests.

Given these new restrictions, TEE TIMES WILL RAPIDLY BECOME THE NEW TOILET PAPER. PLEASE DON'T HOARD. Advance booking will be limited to 7 days in advance, and we are asking EVERYONE not to book more than 3 tee times in any 7 day period. Compliance will ensure fair access to our facility for everyone. NON-COMPLIANCE MAY MEAN WE WILL BE FORCED TO CLOSE THE GOLF COURSE UNTIL FURTHER NOTICE. Golfing 3 times per week is a lot better than 0.

We continue to monitor the situation closely and take additional action as necessary. We thank you for your understanding and compliance during these challenging times.

Stay at home as much as you can. Be safe out there!

## Blue Ocean and COVID-19 (Coronavirus) – March 17 version 1.1

We are witnessing extraordinary times. The health and welfare of our members, guests, team

members and the wider community is our primary concern.

The Blue Ocean Bar and Grill is closed effective March 17th until further notice.

The golf course will remain open for play as long as allowed, or until deemed unsafe to do so.

The maintenance and golf shop teams are committed to providing a safe recreational opportunity during the Coronavirus pandemic.

Some extra precautions we are taking:

- Sanitizing point of sale, washrooms, surfaces and door handles on a regular schedule.
- Removal of self-serve coffee and water stations. Please plan ahead and bring your own.
- We will continue to offer pre-packaged snacks and non-alcoholic beverages from the golf shop.
- Removal of many common contact points on the course, such as practice green pins, bunker rakes, sand bottles, ball washers and shoe cleaning station.
- Sanitizing pull cart handles and power cart wheels upon return.

Some things you can do to help:

- Wash your hands frequently and avoid touching your face.
- If you have recently returned from a trip outside of Canada, please follow **provincial and** <u>federal recommendations</u> to "<u>Self Isolate</u>" for 14 days. We look forward to seeing you on the 15th day.
- If you feel unwell at all, please do not visit the golf course.
- If you develop cold or flu-like symptoms, especially fever, cough or difficulty breathing, please "Self Isolate" for 14 days. Call your health provider or HealthLinkBC at 8-1-1 if symptoms worsen or you feel that hospitalization may be required.
- Use trusted sources to educate yourself about the pandemic.
- Play less often. Every time you choose to stay home, you reduce your risk of transmission.
- Leave 2 meters between yourself and other guests in the golf shop and while playing.
- Please leave the flagstick in while putting. Consider allowing "gimmes," especially before active handicap season begins April 15th.
- Please consider paying using credit or debit. Tap transactions for under \$100 are best. Cash transactions are discouraged, but allowed for the time being.
- Reduce check in time. We love to chat, but please be considerate of team members and other guests and limit conversation time at check in.

We will continue to monitor the situation closely and take additional action as necessary. We thank you for your understanding and compliance during these challenging times.

Be safe out there!