



FROST DELAY PROCEDURE 2020

With increased demand for winter golf in 2020, frost delays are more challenging to manage. **We want to get as many people playing as close to your original tee time as possible, while protecting the long-term health of our playing surfaces.**

Daily Procedure:

- ⊗ Daily course conditions will be updated on the home page of www.blueoceangolf.ca every day by 8:30 am, and again as necessary throughout the day.
- ⊗ When the **earliest possible** start time is determined, we will reschedule existing tee times, and **send updated email confirmations.**
- ⊗ **We assume you would like to play at your rescheduled tee time.** If that is not the case, **PLEASE CALL US TO CANCEL YOUR TEE TIME.** Others may like to play if you cannot. Apologies if we are not able to get to your phone call. **Please do leave a message.**
- ⊗ You will **NOT** be able to cancel reservations online within 24 hours of play, as per our regular policy.

Notes of interest:

Please watch the USGA's [Frost Delay Video](#) to learn more about why frost delays are necessary.

- ⊗ We will never start later than 11:00, unless the course will be closed for the day.
- ⊗ We will always offer a minimum of nine holes of play.
- ⊗ There may or may not be temporary greens. Please play the pins as they are on-course.
- ⊗ Regular Value Season green fee rates apply.
- ⊗ We will **NOT** be offering shotgun starts in 2020, in order to control traffic flows at check-in and keep staff and guests safe from COVID-19 transmission.
- ⊗ Please respect our **"4 guests in the Golf Shop"** maximum and maintain social distancing while you are in or around the clubhouse, and during play.
- ⊗ Please respect all signage and stay off any playing surfaces that are closed.
- ⊗ Earliest tee times will be 9:00 am November – March.
- ⊗ We will be **BLOCKING TEE TIMES** in advance from 11 – 1pm on days when frost delays are expected. This provides space to reschedule morning times, should frost occur.
- ⊗ Availability of tee times may change quickly on the day of play. You may always book available tee times online, or call us to adjust your tee time if no frost delay occurs.

Thank you in advance for your understanding, your patience and keeping us informed of your intention to play or not play. Enjoy your winter golf and always remember how fortunate we are to be playing from November to March as our friends in other parts of the country shovel their driveways!

COMMUNITY AT PLAY

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